



NIAGARA REGIONAL POLICE SERVICE

Police Services Board Report

PUBLIC AGENDA

Subject: Access to Closed-Circuit Television Cameras Agreement
Report To: Chair and Members, Niagara Police Services Board
Report Date: 2025-11-04

Recommendation(s)

That the Niagara Police Service Board (Board) enter into an agreement with Doral Holdings Limited and 430635 Ontario Inc., collectively, “Seaway Mall”, and further that the Board authorize the Chief of Police to execute the required funding agreement and related documents on behalf of the Board. That the agreement be in effect until such time as one or both agencies wish to dissolve the agreement.

That the agreement will be subject to review by both agencies on an annual basis and that any amendments will require the approval of the Board.

Key Facts

- The purpose of this report is to seek the Board’s approval to enter a Memorandum of Understanding (MOU) between the Niagara Regional Police Service (NRPS) and Doral Holdings Limited and 430635 Ontario Inc. collectively, “Seaway Mall”.
- Entering this MOU will allow the Service to move forward with a partnership that will connect the Seaway Mall security closed-circuit television (CCTV) video feed directly into the Real Time Operations Centre (RTOC).
- The MOU has been reviewed and approved by Vita Gauley, Legal Counsel to the Service.

Financial Considerations

There are no financial considerations relating to the recommendations contained within this report.

Analysis

The Seaway Mall currently operates a CCTV video management system as part of their security measures. The CCTV system has numerous interior and exterior cameras on the mall building. The Seaway Mall security CCTV system is operational 24 hours a day.

As a result of this MOU, the RTOC will be able to access the video feed in real time, allowing for the collection of vital intelligence information. The intelligence gathered is disseminated to front line officers as deemed appropriate and used in decision making processes regarding the effective deployment or realignment of resources. The cameras are not monitored on a 24-hour basis by the RTOC as access to the cameras is incident driven. When an incident is reported the images are shared with the NRPS live and information retained for investigative purposes.

The Seaway Mall is an enthusiastic to partner with the NRPS in this new collaboration. They are a progressive community partner who identifies the value in working together to enhance overall safety for the patrons and staff of the Seaway Mall.

Alternatives Reviewed

Not Applicable.

Relationship to Police Service/Board Strategic Priorities

As per By-Law No. 421-2024, the Chief shall make a written report to the Board regarding any proposed protocols. A MOU between the NRPS and the Seaway Mall is an understanding requiring Board approval. Ongoing joint training between the NRPS and the Seaway Mall will improve police incident response to the mall.

Relevant Policy Considerations

By-Law No. 421-2024, By-Law Respecting Protocols, Shared Service Agreements and Other Contracts with the Police Services and Other Organizations.
By-Law No. 530-2025, Chief of Police Performance Evaluation System.

Other Pertinent Reports

Not applicable.

This report was prepared by Rich Gadreau, Staff Sergeant, Real Time Operations Centre in consultation with and reviewed by Eric Ellwood, Inspector, Operational Services and Jay Nesbit, Superintendent, Operational Services. Recommended by Darrin Forbes, Acting Deputy Chief, Operational Services.



Submitted by:

Bill Fordy, O.O.M. #9615
Chief of Police

Appendices

Appendix 1 – Memorandum of Understanding between Niagara Regional Police, Doral Holdings Limited and 430635 Ontario Inc. (collectively, “SEAWAY MALL”) Access to Closed-Circuit Television Cameras

Appendix 1

MEMORANDUM OF UNDERSTANDING

Between:

NIAGARA REGIONAL POLICE SERVICE

(“NRPS”)

And

DORAL HOLDINGS LIMITED

And

430635 ONTARIO INC.

(collectively, “SEAWAY MALL”)

ACCESS TO CLOSED-CIRCUIT TELEVISION CAMERAS

WHEREAS Niagara Regional Police Service is responsible for the provision of policing services in the Regional Municipality of Niagara;

AND WHEREAS Seaway Mall is the Owner and Operator of the commercial shopping centre located at 800 Niagara Street North, Welland, Ontario and is responsible for the safety and security of all patrons, staff and visitors at Seaway Mall;

AND WHEREAS Seaway Mall maintains numerous Closed-Circuit Television (“CCTV”) cameras for its safety and security purposes;

AND WHEREAS Seaway Mall wishes to provide NRPS with limited remote access to live feed from its CCTV cameras (“Video Feed”) subject to conditions that balance the need to ensure public safety and security with the right of individual privacy;

NOW THEREFORE the Parties agree:

1. Seaway Mall shall provide the NRPS with access to Video Feed subject to the conditions and restrictions set out below.
2. Each Party shall be responsible for and pay for all hardware, software, maintenance and connectivity at its respective endpoint. The Parties shall share any costs associated with communication between their respective endpoints.
3. NRPS may access Video Feed in compelling circumstances affecting the health or safety of an individual for a duration that is reasonable in light of NRPS's legitimate policing and incident response purposes and in no other circumstances without Seaway Mall's prior written consent.

4. Seaway Mall shall authorize NRPS to access Video Feed for its training purposes at times agreed to by the Parties and subject to reasonable conditions.
5. NRPS shall restrict access to Video Feed to its authorized and trained personnel and shall not capture or make copies of Video Feed.
6. This MOU does not require or permit the NRPS to monitor the shopping centre for safety and security risks or problems, which shall remain the responsibility of Seaway Mall. Seaway Mall shall seek police assistance at its discretion.
7. NRPS access to Video Feed shall be a collection of personal information for the NRPS's own purpose, and not a disclosure of personal information from Seaway Mall to the NRPS. Seaway Mall shall provide notice to the public of this collection on behalf of the NRPS as required by the *Municipal Freedom of Information and Protection of Privacy Act*, the text of such notice being subject to NRPS approval, acting reasonably.
8. The NRPS shall use and disclose Video Feed in accordance with the *Community Safety and Policing Act (CSPA)*, the *Municipal Freedom of Information and Protection of Privacy Act* and all applicable laws.
9. This MOU does not apply to or govern the disclosure of images recorded by Seaway Mall via its CCTV cameras, which shall be at Seaway Mall's discretion and subject to Seaway Mall's obligations under the *Freedom of Information and Protection of Privacy Act*.
10. Each Party shall indemnify and hold harmless the other Party and its respective officers, directors, employees, staff and volunteers, from and against any and all claims, liability, loss, expenses, suits, damages, judgments, demands and costs (including reasonable legal fees and expenses) to the extent arising out of its acts or omissions relating to this MOU or its failure to meet the express terms of this MOU.
11. All correspondence or other notices related to the terms of this MOU shall be delivered to:

On behalf of the NRPS:

Rich Gadreau
Staff Sergeant
Niagara Regional Police Service
Real Time Operations Centre (RTOC)
5700 Valley Way,
Niagara Falls, ON, L2E 1X8
906-688-4111 Ext. 102-5763

On behalf of Seaway Mall:

S. Michael Belcastro
c/o Doral Holdings Limited
800 Niagara Street North
Welland, Ontario

L3C 5Z4
905-734-9989
smb@seawaymall.com

IN WITNESS WHEREOF the parties hereto have signed this Memorandum of Understanding on the dates herein written.

Niagara Regional Police Service
Per: Bill Fordy, **Chief of Police**

Date

DORAL HOLDINGS LIMITED
Per: Michael Belcastro, President

Date

430635 ONTARIO INC.

Date