

November 20, 2024

Deb Reid
Niagara Region Police Services Board
5700 Valley Way
Niagara Falls, ON
L2E 1X8

Re: Brock Campus Safety Annual Report 2023

Dear Deb Reid,

In addition to quarterly reporting requirements, the current memorandum of understanding between the Board and Brock University also calls for the submission of an annual report. For years, this requirement has been satisfied by the submission of a formal and professionally prepared report (also intended for a public audience). Annual reporting data was included as part of our quarterly report to the Board in January 2024, however the complete 2022-2023 annual report was not submitted at that time. Attached, please find a copy of that report, as well as relevant data from the January 2024 quarterly report.

Campus Safety Services will no longer be producing annual reports in a format similar to the attached. You will find that this report, and those that preceded it, reflect upon periods that are unique to the University and its term or semester calendars. Going forward, to maintain compliance with annual reporting requirements, we intend to submit reports that focus on prescribed elements of the memorandum of understanding, using a Board approved template (similar to those used to meet our quarterly reporting requirements).

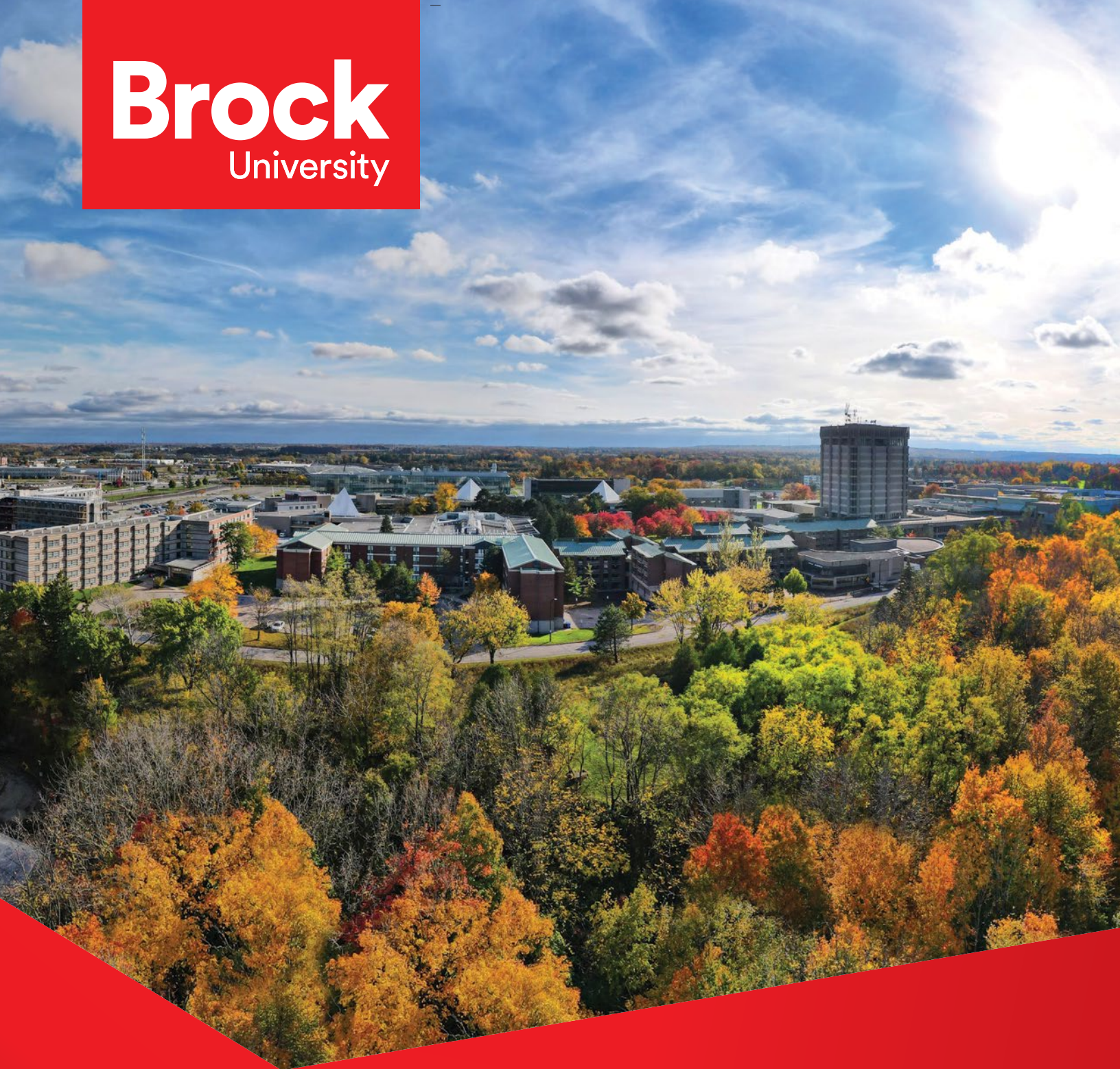
At your convenience, would it be possible to meet briefly to discuss the preference of the Board with respect to their agenda and the timing of future annual report submissions? As always, your consideration, and that of the Board, remain very much appreciated. If there are any questions or concerns, please do not hesitate to contact me through email (dmood@brocku.ca) or by telephone (905-688-5550 extension 3585).

Sincerely,



Donna L. Moody, Director
Brock University
Campus Safety Services

Brock
University



Campus Safety Services Annual Report 2022-23



Brock University acknowledges the land on which we gather is the traditional territory of the Haudenosaunee and Anishinaabe peoples, many of whom continue to live and work here today. This territory is covered by the Upper Canada Treaties and is within the land protected by the Dish with One Spoon Wampum Agreement.

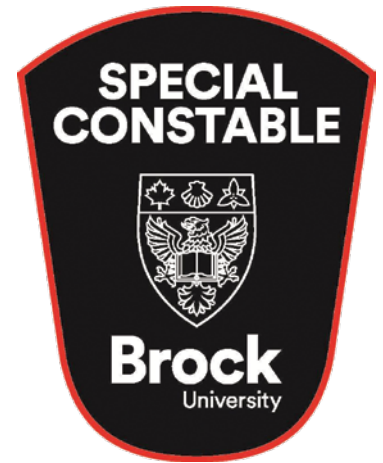
Today this gathering place is home to many First Nations, Métis and Inuit peoples and acknowledging reminds us that our great standard of living is directly related to the resources and friendship of Indigenous people.



Mission Statement

Brock University Campus Safety Services takes pride in our dedicated team of experienced professionals who provide a safe and welcoming environment for students, faculty, staff, and visitors. The safety of our Brock community is a priority for us along with promoting community-oriented services to all who live, work, and learn at Brock University.

Campus Safety Services stands in solidarity with the Brock University Institutional Strategic Plan to foster a culture of inclusivity, accessibility, reconciliation, and decolonization on our campuses. We look forward to focusing on a path of learning to recognize and integrate diversity, equity, and inclusion into our service as we advance and learn together with our Brock community.



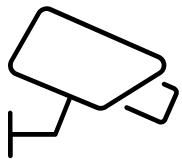


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A Message from the Directors

Brock University — Campus Safety Services (CSS) is a Special Constable Service with the #1 priority being to deliver a safe, inclusive, and welcoming environment to our students, staff, faculty, and visitors across our campuses.

In this past academic year, the level of activity on campus more closely aligned with our pre-pandemic experience. On campus residence facilities operated at near full capacity, while students enjoyed greater access to in-person academic programming as well as extra-curricular activities and social events. In some cases, due to the impact created by the pandemic, students who were in later years of their program were fully on campus for the first time. This was a welcome adjustment for all in our community, including Campus Safety Services (CSS), as we continued to adapt and prioritize efforts to support a safe, secure, supportive, welcoming, and inclusive environment for all in our community.

Our team has undertaken a review of our service delivery model, to ensure alignment with the changing needs of our students, staff, faculty, and visitors as they returned to our community, work and learning environment. Part of this review saw our department

rebranded as Campus Safety Services, to better reflect our ongoing and primary commitment to the safety of all. In early 2023, to better support this mission, the authorized strength of our department was increased by four Special Constables. As such, recruitment efforts, supported by our university partners, became a substantive focus.

A primary consideration of this recruitment drive was to ensure that our team better reflected the diversity of our community. The recruitment effort was extensive, reaching across the province to develop a pool of qualified applicants. As this report was written, the successful candidates were in the process of completing their initial training, which consists of a standardized course offered for Special Constables in Ontario, and one that is endorsed by the Ontario Association of Chiefs of Police. Our newest staff members will be ready to help welcome all back to campus for the Fall 2023 Term.

Focus also turned to the training available for our current members, specifically in relation to mental health crisis intervention and de-escalation. In partnership with the Niagara Regional Police Service, our frontline officers are to receive Crisis Intervention Training, offered by healthcare subject matter experts. In addition, training was also made available at the university in relation to gender and sexual violence, Anti-Ableism, Anti-Black Racism, Anti-Muslim and hate crimes. All members of Campus Safety Services are committed to continuous learning initiatives recognizing the importance of promoting inclusivity and condemning acts of violence against vulnerable individuals, members of the 2SLGBTQIA+ community and marginalized and/or racialized groups.

We continue to work with other campus partners (including but not limited to Campus Assessment, Response and Education) to address concerns that may be identified in relation to student. This cooperative and collaborative approach is in place to ensure that a students encountering difficult

circumstances may get access to the appropriate assistance or support required.

Through the past months, our team has also continued to evaluate and enhance our capacity to support an emergency response on campus. This effort has included the use of technology to support prompt notification of our community should there be an emergency on campus. In addition, practical full-scale training exercises have been conducted in partnership with local emergency services, to ensure the response to any incident on campus is an efficient and effective as possible.

This report will highlight our recent rebranding, new staff complement and provide statistical information in relation to calls for service. Our team is eager to welcome all back to the University this fall and to promote a welcoming, inclusive, safe, and respectful working and learning environment where all can succeed.

“Surgite”



Donna Moody
Director,
Campus Safety Services



George Bench
Director,
Emergency Management and Life Safety



BROCK

A Special Constable Service

Through a hybrid model, services are provided by 13 Special Constables supported by 21 contracted security guards.

This staffing complement provides service to our campuses in St. Catharines and Hamilton, as well as the Marilyn I. Walker School of Fine and Performing Arts. We are open and responding 24 hours a day, 365 days a year. Special Constable status is granted by the Ministry of the Solicitor General and governed by a memorandum of understanding between Brock University and the Regional Municipality of Niagara Police Services Board.

Campus Safety Services works closely with Emergency Management and Preparedness at Brock University, which manages the Central Communications and Monitoring Centre (CCMC). The CCMC is staffed with four full-time civilian dispatchers who monitor nearly 200 emergency phones located across campus and more than 800 video surveillance cameras which cover interior and exterior public areas.





Emergency Preparedness at Brock

At Brock University, the Emergency Management Plan is based upon the Ontario Incident Management System (IMS) and serves as an “all hazards” response and management tool, that may be applied proactively or reactively, in wide ranging circumstances.

As outlined in the plan, the response to any major incident can be guided and/or supported through the activation of an Emergency Operations Centre (EOC). When required, an EOC will be staffed to ensure that the core functions of Coordination and Command, Operations, Planning, Logistics as well as Finance and Administration are fulfilled. This approach offers a great deal of flexibility in that it is scalable in nature, meaning only required functions need be activated. An incident with limited impact may could result in a partial activation, where fewer resources are required to fulfill select functional roles within an EOC. In contrast, a major incident may lead to a full activation where all roles are staffed, and where necessary, additional support may be obtained by subject matter experts and include representation from other areas of the University.

Training exercises are a major factor when it comes to emergency preparedness programs. Designed not only to identify potential issues in relation to response capacities, exercises also ensure that staff are familiar with their roles and expectations should an actual emergency occur. In May 2023, the Niagara Regional Police Emergency Task Unit, conducted practical training exercises on our main campus. The scenario challenged officers, supported by Campus Safety Services staff, with an active shooter and hostage taking incident in a residence facility. In addition to satisfying police training requirements, the scenario provided an opportunity to examine how Campus Safety Services could best

work with police to ensure the response to such an incident were as effective as possible.

On the following day, University staff participated in a tabletop exercise based upon the same scenario. Staff were called to establish an Emergency Operations Centre and lead Brock’s response. The exercise focused on priorities identified at the time of the event as well as actions that could be anticipated in the days that followed. Our thanks are extended to the Niagara Regional Police Service members from the Corporate Communications and Emergency Services sections for their support and participation with this exercise.

On May 10, 2023, during Emergency Preparedness week, the University conducted a large-scale test of its mass notification system (MNS). Communication is critical in every emergency and our MNS has the capability of sending messages to the University community as a whole or to select groups or locations as appropriate. Messaging may be sent simultaneously across many platforms, including smart phones via the Brock Safety App, to email accounts, office telephone extensions and voicemail accounts, social media platforms, broadcast over internal speakers (where available), displayed on digital message boards located throughout campus, and/or all registered Brock University computer display screens (including those assigned to lecture halls and study areas). Everyone in the Brock community is encouraged to support emergency preparedness efforts and download the Brock Safety App.

Campus Safety Communications

The Brock Safety app is a robust safety communication and information tool that has become a vital resource to the Brock community and beyond.

One of the easiest ways to connect with Campus Safety Services, 24 hours a day, 7 days a week is via the Brock Safety app. This user-friendly app can connect directly to a dispatcher in our Central Monitoring Communications Centre while also providing quick links to resources including Student Wellness & Accessibility, Crisis Information & Counseling, Report-a-Crime online, and information on lost and found property.

The Brock Safety app also plays a key role in our mass notification system. In the event an incident or situation may impact the Brock community, staff from our Central Communications and Monitoring Centre (CCMC) are able to alert subscribers through messaging broadcast on the app. In the event of an emergency, this communication may be supplemented with synchronized messaging campus-wide and online. In addition to alerts received on the Brock Safety app, the mass notification system can broadcast messaging in relation to more critical situations within seconds to all Brock desk phones, Brock emails, social media platforms, network computers, digital clocks/speakers, network digital display monitors and audible announcement via the PA system (where available).

CSS has a combined total of over 30,000 Brock Safety app subscribers and social media followers. Throughout the year, CSS will post educational and crime prevention content on social media.



The Brock Safety app is available on IOS or Android operating systems and is completely free to download in your app store.



Connect with us:

@BrockSafety

BrockSpecialConstableService

Marilyn I. Walker School of Fine and Performing Arts



CSS has been in operation at the Marilyn I. Walker School of Fine and Performing Arts since May 2015.

Members of Campus Safety Services remain committed to providing a safe and welcoming environment at the Marilyn I. Walker School of Fine and Performing Arts, located in downtown St. Catharines. In this effort, our team of security guards, with the support and leadership from a Brock Special Constable Supervisor, strive to prevent issues wherever possible by working proactively with students, faculty, staff, and community members to help create an atmosphere where all can thrive.

Campus Safety Services has established effective lines of communication with the City of St. Catharines, the Niagara Regional Police Service, and community

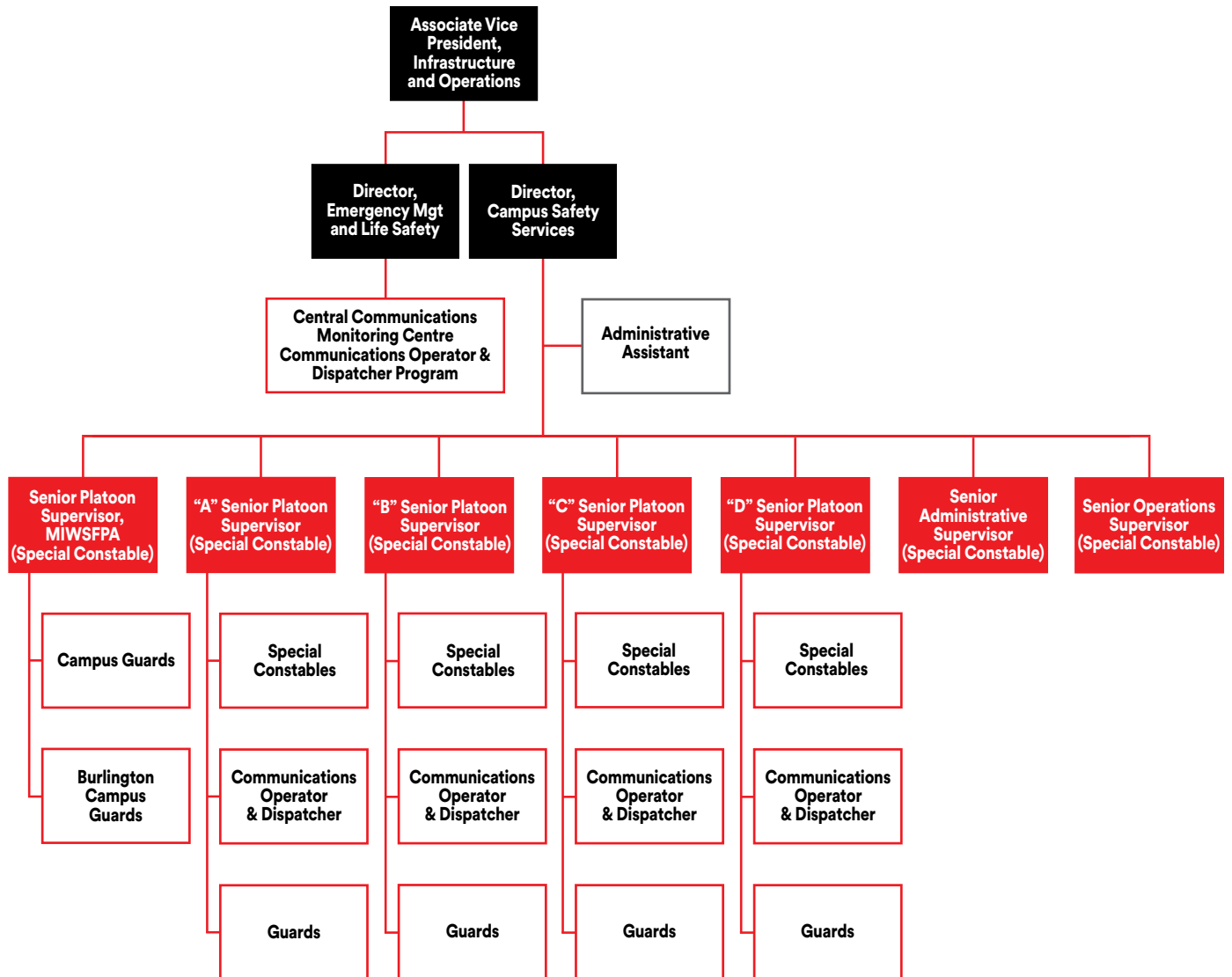
partners, to ensure an effective, prompt, and efficient response to issues as they arise. This response may include referrals to support programs available in the community. Through collaboration, we strive to foster a safe environment not only for our students, faculty and staff but the broader community as well.

Similar to operations at the Marilyn I. Walker School of Fine and Performing Arts, Campus Safety Services has also maintained a presence at the Hamilton Campus. Our operations will relocate to the temporary Burlington site and focus on ensuring a safe, secure and inclusive atmosphere as we welcome students, faculty and staff to this facility.



CSS Organizational Chart

Campus Safety Services and Emergency Management each report to the Senior Associate Vice-President of Infrastructure and Operations. Campus Safety Services strives to provide a safe and welcoming environment for students, faculty, staff and visitors. Services are delivered through a community-oriented, platoon-based model. Each platoon is managed by a Senior Platoon Supervisor and staffed by additional Special Constables as well as contracted Security Guards from GardaWorld.



Reporting Requirements

In accordance with the Police Services Act, R.S.O. 1990, c. P. 15, Campus Safety Services reports all actions taken in relation to the exercise of the powers granted to the University Special Constables to the Regional Municipality of Niagara Police Services Board.

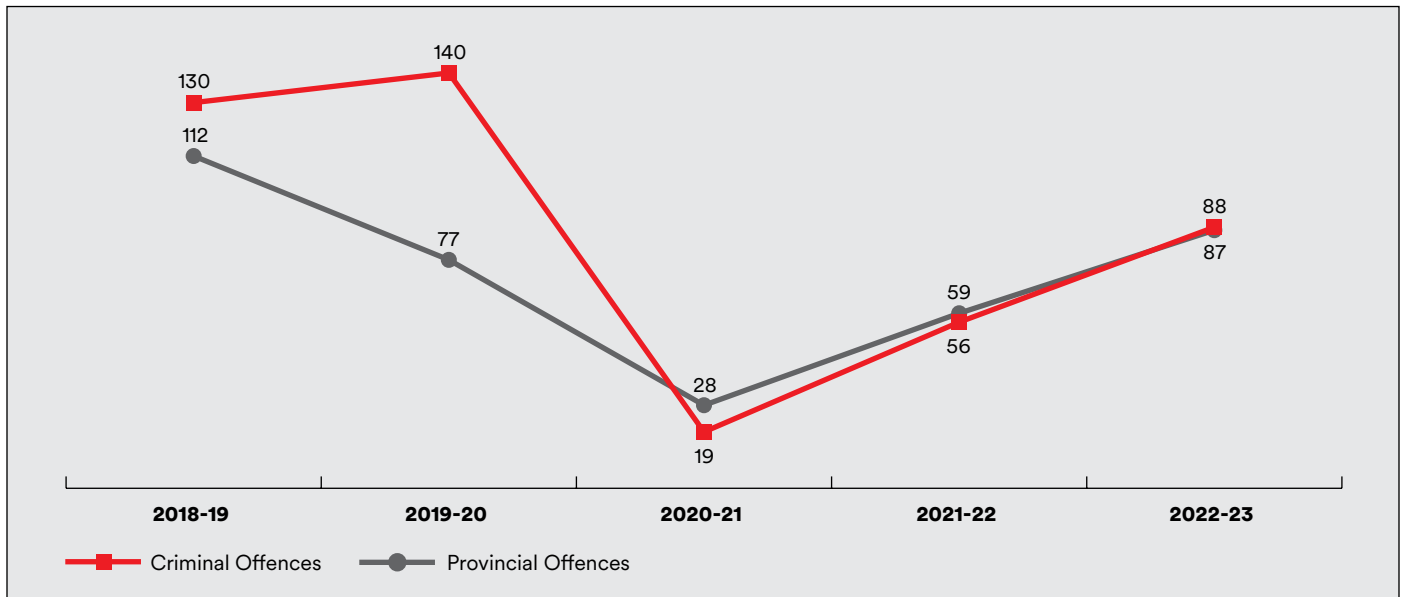
As a requirement of that accountability, the agreement between Brock University and the Board sets out that the University will provide an Annual Report with statistical information including amongst other requirements, enforcement activity.

Service calls do not always require an incident report. The total calls for service for the 2022/23 academic year was 4719 an increase from 7.3% in 2021/22. The table below outlines a breakdown of the reports created from 2020/21, 2021/22, and 2022/23 for various reported offences.

Reporting Requirements	2020/21	2021/22	2022/23
Contravention of University Policy			
Contravention of University Policy	45	72	83
Criminal Offences			
Assaults (Common, Bodily Harm)	1	5	8
Bomb Threat	0	0	0
Breaking and Entering	0	3	1
Criminal Harassment	0	1	3
Extortion by libel	0	0	1
Fail to Stop at an Accident	0	0	0
Forgery	0	3	2
Fraud/Attempted	1	5	13
Harassment by Telephone	0	0	2
Hate Propaganda	0	1	0
Impaired Operation of a Vehicle	1	0	0
Mailing Obscene Matter	1	3	0
Mischief (over \$5000/under \$5000, University Property/Other)	3	5	7
Other Criminal Code	0	1	1
Possession of a Control Substance	0	0	0
Possession of a Prohibited Weapon	0	0	1
Possession of Stolen Goods	1	0	0
Public Mischief	0	0	0
Robbery/Attempt	0	0	0
Sexual Assault/Harassment	1	3	0
Sexual Offences	1	0	1
Theft/Attempted	5	21	45
Uttering Counterfeit Currency	0	0	0
Uttering a Forged Document	1	6	1
Uttering Threats	1	2	1

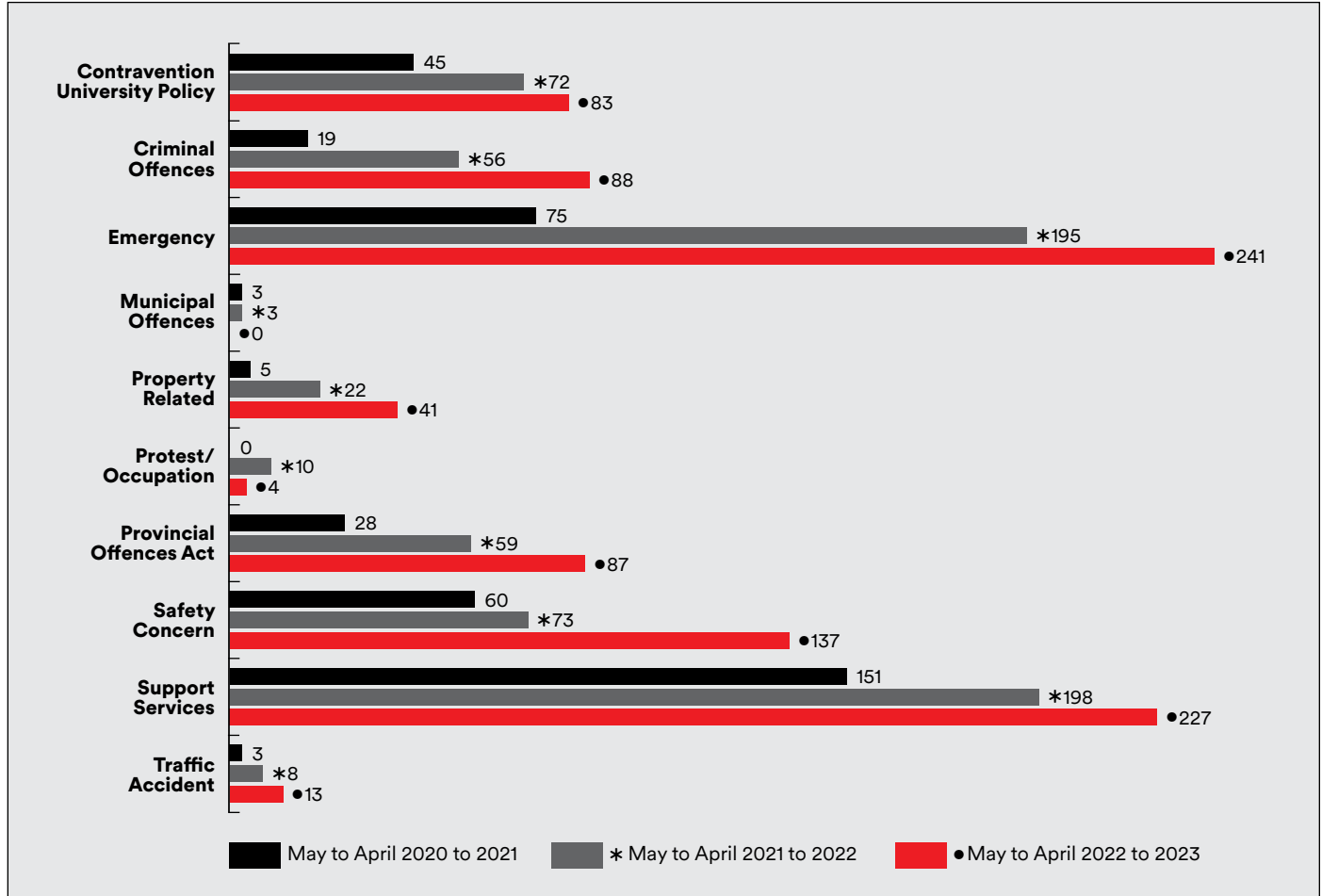
Reporting Requirements	2020/21	2021/22	2022/23
EMERGENCY			
Buildings (Elevator Entrapments, Fire Panels, Floods)	4	15	13
Fire Alarms	37	65	68
Medical Calls	22	114	154
Municipal Offences			
Mark or Apply Graffiti	1	0	0
Public Nuisance By-law	1	0	0
Property			
Property Damage	5	20	18
Recovered Stolen Property	0	2	2
Property claimed from property room	10	238	215
Property turned in to property room	106	738	1259
Protests/Occupation			
Occupation/Demonstrations	0	10	1
Provincial Offences			
Cannabis Act	1	0	2
Highway Traffic Act	1	1	2
Liquor Licence & Control Act	0	19	23
Mental Health Act	5	6	28
Safe Streets Act	0	0	0
Trespass to Property Act	21	33	32
Safety Concern			
Missing Person	2	0	1
Personal Safety Concerns	9	19	31
Safety Hazard	12	5	8
Suspicious Person or Vehicle	26	23	46
Support Services			
Assistance	151	197	226
Escorts (Person/Currency)	0	1	1
Vehicle Boosts	0	0	0
Alarms (Intrusion, Panic Button, Motions, Equipment Theft, Other)			
Traffic Accident			
Traffic Collision Parking lot	1	6	6
Traffic Collision Roadway	2	2	7

Criminal and provincial offences yearly comparison (May to April 2018-19 to 2022-23)



	2018/19	2019/20	2020/21	2021/22	2022/23
Criminal Offences	130	140	19	56	88
Provincial Offences	112	77	28	59	87

Incident report comparison (May to April 2021 vs. 2022 vs. 2023)





Niagara 2022 Canada Summer Games

Held every two years, alternating between winter and summer, the Canada Games are the country's marquee event for amateur sport representing the highest level of national competition for thousands of up-and-coming Canadian athletes. As the best in their age group, these young competitors come to the Games to be among those chosen to represent their respective province or territory.

Between August 6 and 21, 2022, the Niagara Region welcomed nearly 5,000 participants (including athletes, coaches, and support staff) to compete in the Niagara 2022 Canada Summer Games. The competition featured 18 different sports, including an inaugural rugby sevens competition (women's only) and the return of lacrosse.

At an early stage, Brock University's Board of Trustees voted to provide land at the south-west corner of Sir Isaac Brock Way and Merrittville Highway to support the development of Canada Games Park. A legacy facility, named the Walker Sports and Abilities Centre, was constructed on this site. The facility is home to a sports performance centre, twin ice rinks, a 200-metre indoor track, gymnasiums, an outdoor track, athletic field, and volleyball courts. This served as an ideal venue for

competition across 12 sports, in addition to various track events. Jointly owned by Brock University, St. Catharines, Thorold, and the Regional Municipality of Niagara, the facility continues to support the needs of community members.

For the duration of games, our main campus residence facilities became an "Athlete's Village," providing accommodation for competitors and coaching staff. In addition to providing accommodation, Brock University also served as a venue to host swimming, diving, rugby sevens and a criterium road cycling event.

Hosting an event of this scale called for a full team effort and involved staff and faculty from departments across the University. In our role, members of Campus Safety Services worked closely with Canada Summer Games staff, contract security and countless volunteers to ensure a safe, welcoming and supportive environment for all athletes, coaches, spectators and guests. The Niagara 2022 Canada Summer Games were a tremendous success, and our team remains grateful for having had the opportunity to contribute toward the positive experience had by all.



Campus Safety Services

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Brock University Campus Safety Services 2022 vs 2023

