



NIAGARA REGIONAL POLICE SERVICE

Police Service Board Report

PUBLIC AGENDA

Subject: Motorola Command Central Aware Invoice Payment
Report To: Chair and Members, Niagara Police Service Board
Report Date: 2024-06-05

Recommendation(s)

That the Niagara Police Service Board (Board) approve the contract award for renewal of the Service's Command Central Aware (CCA) system's annual maintenance and support services to Motorola Solutions Canada Inc. (Motorola) in the amount of \$236,171.13, including HST.

Key Facts

- CCA is a software application used in the Real-Time Operations Centre (RTOC). The application ties together the Service's Computer Aided Dispatch (CAD), Video and Mapping applications.
- The contract awarded to Motorola for \$236,171.13 including HST (Appendix 1 - \$181,670.10 and Appendix 2 - \$54,501.03), covers the period of September 2020 to December 31, 2024.
- The annual maintenance and support costs for the RTOC is budgeted within the Technology Services operating budget; any costs associated with prior periods has been fully accrued.

Financial Considerations

As per By-Law 412-2024 Financial Reporting, Control and Procurement of Goods and Services in the Niagara Regional Police Service (NRPS), the Board is required to approve all contracts valued over \$150,000.00 resulting from a sole source/direct negotiation with the supplier.

This contract for maintenance support is negotiated directly with the software provider selected as the vendor of choice; annual maintenance support agreements are typically provided by the software vendor or in some cases by an authorized software channel provider.

This contract covers the period of September 2020 to December 31 2024. Appendix 1 and Appendix 2 includes the invoices for this time period.

The yearly CCA Premium maintenance and support costs of \$49,080.00, including HST (net of rebates) is budgeted within the Technology Services operating budget; any costs associated with prior periods has been fully accrued.

Analysis

Through application interfaces, CCA is integrated with various officer and public safety systems, such as the P25 Radio system, CAD, Vehicle GPS, and Closed-circuit Television. The Automatic License Plate Reader application is another integration under consideration.

The Motorola VESTA 911 Emergency Call Handling Solution will be an integral part of Motorola's end-to-end Public Safety Software Enterprise, driving the integration of a complete Command Central suite. The Command Central suite allows Public Safety Agencies to answer thousands of emergency calls, text messages, and processing videos that will eliminate silos for evidence and records, while dispatching first responders in the community.

Alternatives Reviewed

Not applicable.

Relationship to Police Service/Board Strategic Priorities

To support the provisions of the 2022-2025 Strategic Plan with expanding RTOC usage. The NRPS is dedicated to improving the emergency services it provides its public safety partners, community, and citizens and looks for opportunities to enhance the offering and delivery of those services, while at the same time improving the effectiveness and efficiency of its workforce.

Relevant Policy Considerations

By-Law 412-2024 Financial Reporting, Control and Procurement of Goods and Services.

Other Pertinent Reports

Not applicable.

This report was prepared by Timothy Roome, Public Safety Radio System Manager in consultation with Laura Rullo, Finance Manager, and Courtney Woods, Financial Planning Coordinator, and reviewed by Akram Askoul, Director, Technology Services. Recommended by Luigi Greco, Deputy Chief, Support Services.



Submitted by:

Bill Fordy, O.O.M. #9615
Chief of Police

Appendices

Appendix 1 – Motorola Invoice for \$181,670.10 CAD

Appendix 2 – Motorola Invoice for \$54,501.03 CAD



Motorola Solutions Canada Inc.
3277 Langstaff Rd
Concord ON L4K 5P8
Canada
HST: 12199 6425 RT0002

INVOICE		
Transaction Number 1025008003	Transaction Date 26-APR-2024	Transaction total amount 181,670.10 CAD
P.O. Number 0000097203	P.O. Date 15-OCT-2021	Customer Account No 1036475574
Payment Terms Net Due in 30 Days		Payment Due Date 26-MAY-2024

Visit our website at www.motorolasolutions.com

Bill To Address

THE REGIONAL MUNICIPALITY OF NIAGARA
ATTN: Accounts Payable
1815 SIR ISAAC BROCK WAY
PO BOX 1042
THOROLD ON L2V 4T7
Canada

Ship To Address

NIAGARA REGIONAL POLICE
5700 VALLEY WAY
SERVICE HQ & #2 DISTRICT
NIAGARA FALLS ON L2E 1X8
Canada

IMPORTANT INFORMATION

Sales Order(s): 3100157968

For all invoice payment inquiries contact
AccountsReivable@motorolasolutions.com
Telephone: 800-247-2346
Fax: +1(631)883-4238

SPECIAL INSTRUCTIONS / COMMENTS

Line Item #	Item Number	Description	Qty.	Unit Price (CAD)	Amount (CAD)
1		Command Central Aware Premium - Sept 2020 – Dec 2020	1	16,077.00	16,077.00
2		Command Central Aware Premium - Year 2021	1	48,231.00	48,231.00
3		Command Central Aware Premium - Year 2022	1	48,231.00	48,231.00
4		Command Central Aware Premium - Year 2023	1	48,231.00	48,231.00

Please detach here and return the bottom portion with your payment

Payment Coupon

Transaction Number 1025008003	Customer Account No 1036475574	Payment Due Date 26-MAY-2024	Transaction Total 181,670.10 CAD	Amount Paid
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Please put your Invoice Number and your Customer Account Number on your payment for prompt processing.

THE REGIONAL MUNICIPALITY OF NIAGARA
ATTN: Accounts Payable
1815 SIR ISAAC BROCK WAY
PO BOX 1042
THOROLD ON L2V 4T7
Canada

Wire Transfer Details

Bank of Montreal, Toronto
ABA: 026005092
SWIFT: BOFMCAM2
Bank Account No: 00021438802

Send Payments To:

Motorola Solutions Canada Inc.
P.O. Box T57516C, STN A
Toronto ON M5W 5M5
Canada
Please provide your remittance details to:
Canada.remittance@motorolasolutions.com


Motorola Solutions Canada Inc.

3277 Langstaff Rd
Concord ON L4K 5P8
Canada

HST: 12199 6425 RT0002

Visit our website at www.motorolasolutions.com

INVOICE

Transaction Number 1025008003	Transaction Date 26-APR-2024	Transaction total amount 181,670.10 CAD	
P.O. Number 0000097203	P.O. Date 15-OCT-2021	Customer Account No 1036475574	
Payment Terms Net Due in 30 Days		Payment Due Date 26-MAY-2024	
		CAD Subtotal	160,770.00
		CAD Total HST 13.00%	20,900.10
		CAD Total	181,670.10
		CAD Amount Due	181,670.10



Motorola Solutions Canada Inc.
3277 Langstaff Rd
Concord ON L4K 5P8
Canada
HST: 12199 6425 RT0002

INVOICE			
Transaction Number 1025008004	Transaction Date 26-APR-2024	Transaction total amount 54,501.03 CAD	
P.O. Number 0000097203	P.O. Date 15-OCT-2021	Customer Account No 1036475574	
Payment Terms Net Due in 30 Days		Payment Due Date 26-MAY-2024	
Bill To Address THE REGIONAL MUNICIPALITY OF NIAGARA ATTN: Accounts Payable 1815 SIR ISAAC BROCK WAY PO BOX 1042 THOROLD ON L2V 4T7 Canada		Ship To Address NIAGARA REGIONAL POLICE 5700 VALLEY WAY SERVICE HQ & #2 DISTRICT NIAGARA FALLS ON L2E 1X8 Canada	

Visit our website at www.motorolasolutions.com

IMPORTANT INFORMATION

Sales Order(s): 3100157968

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SPECIAL INSTRUCTIONS / COMMENTS

Line Item #	Item Number	Description	Qty.	Unit Price (CAD)	Amount (CAD)
1		Command Central Aware Premium - Year 2024	1	48,231.00	48,231.00
				CAD Subtotal	48,231.00
				CAD Total HST 13.00%	6,270.03
				CAD Total	54,501.03
				CAD Amount Due	54,501.03

Please detach here and return the bottom portion with your payment

Payment Coupon

Transaction Number 1025008004	Customer Account No 1036475574	Payment Due Date 26-MAY-2024	Transaction Total 54,501.03 CAD	Amount Paid
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THE REGIONAL MUNICIPALITY OF NIAGARA
ATTN: Accounts Payable
1815 SIR ISAAC BROCK WAY
PO BOX 1042
THOROLD ON L2V 4T7
Canada

Wire Transfer Details

Bank of Montreal, Toronto
ABA: 026005092
SWIFT: BOFMCAM2
Bank Account No: 00021438802

Send Payments To:

Motorola Solutions Canada Inc.
P.O. Box T57516C, STN A
Toronto ON M5W 5M5
Canada
Please provide your remittance details to:
Canada.remittance@motorolasolutions.com