



NIAGARA REGIONAL POLICE SERVICE

Police Services Board Report

PUBLIC AGENDA

Subject: Annual Report – Crisis Negotiation
January 1 to December 31, 2022

Report To: Chair and Members, Niagara Police Services Board

Report Date: 2023-04-25

Recommendation(s)

That the Niagara Police Services Board receive this report for information.

Key Facts

- The purpose of this report is to advise the Board that the Service is in compliance with By-law 245-2000 as it relates to crisis negotiation.
- The Chief is required to make a written annual report to the Board with respect to crisis negotiation.
- This report will set out a summary of the procedures required by this By-law and the status of Service compliance with the said procedures.
- The report will indicate confirmation of the development and maintenance of the manual on crisis negotiation.
- The report will have a summary of the circumstances in which a Crisis Negotiator was deployed.

Financial Considerations

There are no financial implications relating to the recommendations contained within this report.

Analysis

In accordance with By-law 245-2000, the Chief shall make a written report to the Board on or before August 30 of each year in respect crisis negotiation. The report shall include:

- a) a summary of the procedures as required by this By-law;
- b) the status of Service compliance with the said procedures;
- c) confirmation of the development and maintenance of the manual on crisis negotiation; and
- d) a summary of the circumstances in which a crisis negotiator has been deployed.

This Board report will outline each of the above and confirm our compliance with the By-law.

a) *“...a summary of the procedures as required by this By-law...”*

The Niagara Regional Police Service (NRPS) is required to have trained Crisis Negotiators available within a reasonable response time to provide services 7 days a week and 24 hours a day. The role of a Crisis Negotiator is a part-time role performed by members assigned to other permanent positions within the Service. The NRPS is in full compliance with response requirements. Pursuant to General Order 133.08, the Service is to maintain a pool of 10 Crisis Negotiators. Presently, the Service has 11 deployable Crisis Negotiators.

All new members are trained to meet the requirements of O.Reg.3/99. The Inspector of Emergency Services maintains the current list of qualified Crisis Negotiators. Copies of the list are located in the Duty Office and the Communications Unit and can be located electronically through the Computer Aided Dispatch System.

b) *“...the status of Service compliance with the said procedures...”*

The procedures for Crisis Negotiator deployment, selection, and training are clearly set out in General Order 133.08. The Service is in compliance with those procedures.

c) *“...confirmation of the development and maintenance of the manual on crisis negotiation...”*

The NRPS presently uses the Canadian Police College’s “Guide for Incident Commanders and Crisis Negotiators” as its manual. Each Crisis Negotiator has an electronic copy as well as a hard copy. As new Crisis Negotiators attend the Canadian Police College or attend Ontario Police College accredited Crisis Negotiator training, the manual is updated.

d) *“...a summary of the circumstances in which a Crisis Negotiator has been deployed...”*

In 2022, the attendance of a Crisis Negotiator occurred on 35 occasions. This number can be in part attributed to an improved process that ensures the safest approach to resolving critical incidents. This process includes proactively having negotiators deployed in planned events, fully prepared to assist if crisis negotiations are required.

Classification of Calls	2022	2021	2020
Armed / Barricaded Persons	10	17	20
High-Risk Warrants / Arrests	16	27	39
Persons in Crisis	9	4	7
Total Calls	35	48	66

Alternatives Reviewed

Not applicable.

Relationship to Police Service/Board Strategic Priorities

This report is being brought forward to demonstrate the Service is meeting the requirements of By-law No. 245-2000, a By-law respecting Crisis Negotiation.

Relevant Policy Considerations

Police Services Board By-law 245-2000, Crisis Negotiation
General Order 133.08 - Crisis Negotiators
Policing Standards Manual (2000) ER-005 Hostage Rescue
Policing Standards Manual (2000) ER-005 Crisis Negotiation

Other Pertinent Reports

8.3.2022.06.23 – Annual Report – Crisis Negotiation – January 1 to December 31, 2021.

This report was prepared by Jamie Munro, Staff Sergeant, Emergency Services Unit and reviewed by Darrin Forbes, Acting Superintendent, Emergency and Investigative Support Services. Recommended by



Submitted by:

Bryan MacCulloch, M.O.M. #5835
Chief of Police

Appendices

Not applicable.